

Making a difference by providing and promoting quality palliative care for enhanced quality of life

01 August 2022

**UPDATED KENILWORTH IPU VISITORS' PROTOCOL EFFECTIVE 01 AUGUST 2022**

In line with the latest national COVID-19 regulations, St Luke's Combined Hospices in Kenilworth will be relaxing our visitors' protocol. This decision has been taken cautiously and with much consideration for our patients' vulnerable health status. We are happy to share that patients are allowed to receive visitors from **15h00 to 18h00 daily from Monday to Sunday**. However, the number of visitors per patient will be three (3) visitors at a patient's bed at any given time.

Access to the IPU will be via 2 access points:

1. Via the main entrance gate at 92 Harfield Road: Visitors will access the IPU through the main parking lot past the Operations / Auction rooms on the outside and not via the main reception. The main reception building will remain closed over weekends and after hours.
2. Via the IPU entrance in Greenfield Road (service entrance for IPU) if there is parking available.

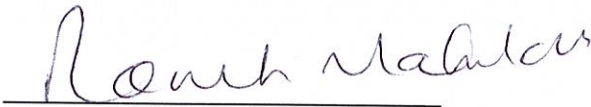
All visitors will still be required to sanitise at the main entrance and at the entrance/exit of the relevant ward. Hand washing will continue to be encouraged. Visitors will be required to wear masks when at the patient's bedside if the patient is sharing a room with other patients to ensure that our vulnerable and immune compromised patients are not placed at further risk.

Children (under the age of 12) are allowed to visit under strict supervision of an adult – a maximum of two children at a time (if children visit, they will be included in the three (3) per bed rule).

We want to thank the families for their understanding, patience, and co-operation. Please note that we continue to adapt our protocols and all services in IPU. The invaluable services of our volunteers will be guided by our Hospice and patient needs and at the discretion of the IPU Manager according to bespoke IPU protocols already in place.

We continue to value family time and compassion.

Kind regards,



**DR. RONITA MAHILALL**

**CEO: ST LUKE'S COMBINED HOSPICES**

◦ Kenilworth ◦ West Coast ◦ Athlone ◦ Gugulethu ◦  
◦ Grassy Park ◦ Conwyn Bay ◦ False Bay ◦ Mitchell's Plain ◦

St Luke's Combined Hospices (NPC), 92 Harfield Road, Private Bag X4, Kenilworth, 7745, South Africa Tel: 021 797 5335  
Website: [stlukeshospice.co.za](http://stlukeshospice.co.za) Reg. No. 1998/008839/08

Chief Executive Officer: Ronita Mahilall Directors: Shona Sturgeon, Eddie Cyster, Veronica Du Bruyn,  
Allan Scott, Prof Craig Househam, Elton Ely, Edmund Dampies, Glenn Rooseboom, Yvonne Petersen and Zainab Mohamed

Certain donations are tax deductible in terms of Section 18 of the Income Tax Act. We are fully BEE compliant for donations from companies.