



ANNUAL REPORT 2024/2025

'...While there may be a limit to cure, there is no limit to care...'



Contents

Message from our CEO	1 - 2
Message from our Chairman	3
Meet our Board Members	4
Meet our Heads of Departments	5
Departmental Updates	6 - 18
Palliative Care Services	6 - 10, 16
Donor Relations Services	11 - 12
Support Services	13
Business Services	14 - 15, 17 - 18
Human Resources	14
Financial Governance	15
Service Locations	17
Retail & Finance	18
Company Profile	19
Acknowledgements	20
Recent Additions and Coming Soon	21

Editor: Kamiel Singh

Contributors: Dr. Ronita Mahilall, Michelle Peterson-Damon, Steve Langeveld and Cailyn Julius

Creative Direction and Writing: Irene Saunders and Kamiel Singh

Graphic Design and Layout: Junaid Rylands



Message from our CEO

Dr. Ronita Mahilall

Warm Greetings

This past year has been a defining chapter in our Hospice's story—one marked by courage, compassion, and a deep recommitment to the values that have always guided us. Rooted in the theme "Caring Then, Caring Now, Caring Always," we have honoured our legacy while embracing change—sometimes difficult but always purposeful—to ensure our care remains relevant, impactful, and patient-centred.

Perhaps the most significant milestone was the closure of our In-Patient Unit (IPU). This decision was not taken lightly. It came after a great deal of consultation, analysis, but more crucially listening to what patients and families truly wanted. Increasingly, patients are choosing to spend their final days in the comfort of their own homes, surrounded by familiar faces and spaces and with our incredible St Luke's Interdisciplinary (IDT) clinical teams by their side. By shifting our resources to meet this evolving preference, we were able to extend our reach and deepen our impact where it is most needed. In other words, we are not just talking the talk, but we are walking the walk alongside our patients and their families at their homes and in the communities that they live.

Change, however, is never easy. It disrupts routines, challenges identity, and can bring uncertainty—especially in an organisation so rooted in tradition and deep personal investment. We acknowledge that for some, especially those whose connection to the hospice was deeply tied to the IPU, this transition was painful.

We see you, we honour your contributions, and we thank you for the years of compassionate service that helped shape who we are. Most importantly you are very much needed in our communities we serve. As the dust settled, many began to see what we hoped they would: that this change was not about closing a door, but about opening many others—for our patients, our families, and our future.

When viewed through the lens of compassion and selflessness - our St Luke's currency of care and the very values our hospice is built upon—the decision to evolve becomes not just understandable, but necessary. Caring is not fixed to a place, but lived out through presence, intention, and love.



Quick Facts



45 years

Providing palliative care for
over 4 decades



13,000+

Patient-interactions **annually**



650–700

Patients cared for **daily**



8

Community hospices in the
Cape Metropolitan area
providing **free palliative care**



11

Charity shops in the Cape
Metropolitan area providing
pre-loved items at
discounted rates

That spirit of patient-centered compassionate palliative care remains alive and well and proudly espoused by all at our Hospices.

Over the past year, we provided home-based IDT palliative care to 5 852 patients, facilitated 965 day-hospices care session impacting 850 patients, and extended emotional, spiritual, and bereavement support to 910 families. We reintroduced our Constantia/Wynburg and Hout Bay day hospice which is most exciting. We have deepened our collaborations with healthcare partners, and invested in training to ensure our teams are equipped to deliver care that is as diverse and personal as the communities we serve.

I am supported by 2 robust and deeply dedicated Boards and a Foundation, all together being 25 members strong, whose collective governance focus is on making St Luke's the best it can be.

At the hub of our communities are our community-hospices (aka day-hospices) and our leadership team who I give deep thanks to for their unwavering support and rich community experiences and intel that allows for us to realign services to meet our communities' needs.

My Exec Assistant and my Exec Team remain extremely active, hands-on, vibrant and always St Luke's focused. I thank them deeply too, not only for the strategic support but for the many laughs too, which are so necessary for balanced teamwork.

Our staff and volunteers are also our deeply celebrated heroes/sheroes.

Being patient facing, they deliver the highest quality palliative care to our valued patients and families with the same consistent care, dedication and commitment. It is moments like this that words fail to fully express how valuable, needed, appreciated and vital they are. We bow to you with deep gratitude.

Let me leave you with one story that has stayed with me, shared by one of our clinical team members. Not long after the shift to community and home-based care, one of our clinicians visited our patient, a retired schoolteacher who was living with terminal cancer. As his final days approached, he chose to remain at home, surrounded by his books, his garden, and the music he loved. His granddaughter told us, "Because of your team, he died exactly as he lived—at peace, at home, teaching us right to the end what dignity looks like." She said the hospice didn't just care for him—it cared for all of them, and their wishes were always central.

That is who we are.
Caring Then built the foundation.
Caring Now shapes the present.
Caring Always will guide our future.

With grateful thanks and blessings,

Ronita Mahilall

Dr Ronita Mahilall
CEO: St Luke's Combined Hospices



Message from our Chairman

Edward Cyster

Madam CEO, Dr Ronita Mahilall, Departmental HOD's, staff, volunteers, fellow Board members, members of the Foundation, valued donors, supporters, patients, and families — it is my privilege to address you through our Annual Report 2025.

As a long-standing Board member, I have witnessed change and challenges, along with the decisions that shaped the direction of St Luke's. Central to these has been our vision: to strengthen our presence in communities and ensure that patients continue receiving care in their homes and places of comfort.

Our theme this year reflects our purpose — caring for the most vulnerable, especially where palliative care is needed. As the saying goes: "Hospice is more about quality of life than it is about death."

Having just celebrated our 45th anniversary, our history speaks clearly. St Luke's has been the leading light in palliative care in the Western Cape. Our interdisciplinary teams have provided skilled medical, social, and spiritual support — often at no cost — to patients who could not otherwise afford it. This has set us apart, and it continues to define us.

We acknowledge the challenges we face - fundraising in a slow economy, competition from government services, and the loss of skilled staff to better-resourced institutions. Yet, despite these hurdles, our dedicated staff remain the backbone of this organisation. To them, we offer our deepest gratitude.

As a Board, we remain committed to ensuring the future of St Luke's. Collaborating with our partners and staff, we will continue to make decisions with integrity, guided always by our mission of care.

I close with the words of Dame Cicely Saunders, founder of the modern hospice movement:
"Hospice is a philosophy of love that values life from the moment it begins, to the moment it ends."

Thank you for your continued support. May we journey forward together with strength and hope.



Edward Cyster
Board Chairman

MEET OUR BOARD MEMBERS



Dr. Ronita Mahilall
CEO



Edward Ivor Cyster
Chairperson



Prof Craig Househam
Vice Chairperson



Shona Sturgeon
Member



Allan Scott
Treasurer



Glenn Rooseboom
Member



Veronica de Bruyn
Member



Dylan Barron
Member



Elton Ely
Member



Yvonne Petersen
Member

MEET OUR HEADS OF DEPARTMENTS



Michelle Petersen-Damon
Palliative Care Services

Michelle leads Palliative Care Services for St Luke's Combined Hospices which includes Medical Care, Psychosocial Services, Spiritual Care, Bereavement support and Volunteer services. She has completed in-house Palliative Care courses through the University of Colorado while being a current PhD candidate with the University of Stellenbosch (Psychology Department) with a focus on Palliative care – the research title is “Understanding Diversity” in Palliative Care Services in a South African Hospice service”.



Steve Langeveld
HOD: Support Services

Steve Langeveld is the HOD: Support Services at St Luke's Combined Hospices. With 24 years of experience in building maintenance, facilities management, building renovations, painting, plumbing, tiling, and electrical maintenance. Steve plays a crucial role in ensuring that the facilities operate smoothly and efficiently. He oversees the Facilities, Maintenance & Security Department as well as the Operations Department in the organisation.



Kamiel Singh
HOD: Donor Relations

Kamiel Singh is a South African business professional with over 20 years' experience across multiple sectors, including retail, finance, hospitality, education, and non-profit. Currently completing an MBA, he combines purpose and persistence with a people-centred leadership style, driving performance and mentoring future leaders. Guided by resilience and a solutions-driven mindset, he aligns operational success with social responsibility and believes true leadership is service, inspired by Martin Luther King Jr.'s reminder that success lies in what we do for others.

Departmental Updates

PALLIATIVE CARE SERVICES

Palliative care is a specialized area including not just dealing with a life-threatening diagnosis but also the added concerns of families in crisis and the navigation of heartbreak, fears and associated challenges faced by patients and families. Our services are community-based with an interdisciplinary care approach bringing holistic support to patients and families across diverse contexts. By integrating medical, psychosocial, spiritual care and bereavement care, the team ensures dignity and compassion, where empowerment remains at the centre of our services. This year has further demonstrated the strength of collaboration and cultural sensitivity in meeting complex needs with resilience, humanity and pure passion.

We offer support and bereavement for up to 13 months after the death of a loved one. This support assists the family to adapt to life without their loved one and to foster positive coping mechanisms. Our services are free.

The Palliative Care Services management team works in collaboration with the community teams to implement the vision and mission of SLCH on a practical level. The focus is on enhancing access to quality holistic care, without any disparity. We do this through updating administrative processes, policies, staff development sessions inclusive of mentoring, coaching, group sessions, staff development, capacity building and importantly collaboration with community-based resources to ensure holistic care to patients and families. Awareness was created to the broader community at different forums from community outreach to meeting with Department of Health, educational institutions and other stakeholders. Our community interdisciplinary team is the heartbeat of our services.



A DAY IN THE LIFE OF A SOCIAL WORKER

"Being diagnosed with an end-of-life illness feels like a death sentence. The Social Worker often becomes involved when the patient and family have given up or are at the end of their tether.

They must now come to terms with not only the diagnosis, but also the prognosis and end of life journey in addition to physical changes (hair and weight loss), broken family relations, stressing about finalizing their affairs, wondering who will care for their spouses and children and having to become self-motivated.

My role is supporting the patient and family and guiding them to find meaning in their life. By providing quality care, I ensure that their needs and wishes are met. Having difficult conversations sometimes poses a challenge as we aim to encourage the patient and families to identify their concerns and equip them with skills to navigate this journey.

Working in an IDT is an opportunity to develop and grow - a collaboration of skills, support and resource assistance to patients when needed. I always try to encourage the patient and families to never lose hope, to be open to challenges, accept new opportunities, to heal relationships, to be at peace and to focus on the things that matter. To always treat the patient as a VVIP.

Seeing patients and families smile, while trying to navigate very challenging and difficult situations (that they never signed up for), gives me an immense feeling of gratitude, encouragement, and honour to be of service and assistance to them."

Christolina (Chrissy) M. Francis
Palliative Care Social Worker



***SCAN HERE TO
LEARN MORE***



A DAY IN THE LIFE OF A SPIRITUAL & BEREAVEMENT COUNSELLOR

"As a Spiritual and Bereavement Care Counsellor in palliative care experience it's a unique day balancing the profound intimacy of witnessing a patient's loved one's final moments with the structured proof of grief and the support of a holistic care team.

Palliative care involves supporting patients and families by listening to them about their fears and stories, offering emotional and spiritual comfort, and facilitating conversation about end-of-life wishes also connecting them to their values and offering guidance. Also, by facilitating connections to spiritual resources, helping patients find strength, meaning and comfort.

I journey with the patient and the loved ones in navigating grief by providing compassionate support during the grief process, acknowledging the family's struggles and facilitating their reconciliation with the loss. The 13-month bereavement support is an opportunity for long-term reconciliation with a focus to strengthen family bonds and where shared memories become vital".

Ntombomzi (Gloria) Mketsu
Spiritual & Bereavement Counsellor

A DAY IN THE LIFE OF A MEDICAL PROFESSIONAL - REGISTERED NURSE

"A day is not always positive, not smooth sailing, good and sometimes we have bad encounters with patient and family. Some days have their highs and their lows; it could be hectic and exhausting physically and mentally.

Situations that I encounter at families are different, good and sometimes bad and very difficult to change and sometimes leaves you very frustrated as you think of the patient who has to endure that pain emotionally and physically.

All this could be due to family dynamics but the beauty of it all, the IDT tries and unite related flocks for different reasons and some we'll win, and some not but we'll make sure that the situation becomes better if not resolved and all for the sake of the patient, for better quality of life that we strive for".

Sr Nosiphiwo Ntshanga
Community Palliative Care Registered Nurse



PATIENT STORY: WHAT OUR PATIENTS HAVE TO SAY ABOUT US

Name: Mr X

Age: 34

Diagnosis: Renal failure

Patient was referred to St Luke's Combined Hospices on 13/11/2024.

Feedback from the patient:

"St Luke's hospice staff has been a lifeline for me. They gave me courage to talk about my fears and helped me find ways to cope with the stress of my illness. I was reminded that I'm not alone in this journey. I'm truly grateful because now I feel supported, understood, and able to face the future with dignity".

Comments from the team:

Patient is the only child in the family and carries significant responsibility for his elderly father. When first referred to St Luke's hospice, he expressed feelings of isolation, and fear about his future and was concerned about the burden his illness places on his family. He struggled emotionally with the demands of dialysis. Through the IDT intervention Mr X was given a safe space to share emotions and receive medical, psychosocial, and spiritual support. He was assisted with coping strategies and counselling. Over time, Mr X began to shift his mindset, and he reported feeling more hopeful and supported.

PATIENT STORY 2

Mr. Y

Age: 61 years

Diagnosis: prostate cancer diagnosed early in 2025

Patient has joined the community hospice since his diagnosis and had attended regularly. He is currently also taking care of his brothers' children since the death of his brother. He does not have a regular income and has financial challenges to ensure that his and his brother's children's daily needs are met. He has found support from the SCLH IDT who support him with consumables and food parcels and toiletries. finds support from SLCH. He has mentioned on more than one occasion that he thoroughly enjoys day hospice and deeply appreciates our care and service.





PALLIATIVE CARE TRAINING

The Centre for Palliative Learning (CPL) forms part of the Palliative Care Services Department. The focus is on palliative learning where there is an offering of various training opportunities for external and internal participants. The following training courses are available:

- **Introduction to Palliative Care (non-clinical)** – a 3-day interactive training at R1500 pp
- **Bereavement Care Course (non-clinical)** – a 3-day interactive training at R1500 pp. The Introduction to Palliative Care is a pre-requisite to attend this training.
- **Spiritual Care Training Course** – watch this space as this is under construction!
- **Introduction to Palliative Care for Administrators** – This is a 4-hour workshop at R400 pp and equips non-clinical administrative staff, drivers, general workers etc with a foundational understanding of palliative care and how to play a supportive role
- **Corporate Palliative Care Wellness Workshop series** – this is an interactive 8 session workshop series tailored to the needs of the company. (You choose as many sessions based on your needs). The foundation is on Palliative Care understanding and includes general emotional wellness, mindfulness, personal growth and basic counselling skills. This can be offered in-person or online.

SNEAK PEAK INTO OUR PALLIATIVE CARE TRAINING



SCAN HERE TO
LEARN MORE



DONOR RELATIONS SERVICES



The Donor Relations team remains deeply committed to building and nurturing relationships with individual donors, trusts, corporates, and foundations. Over the past year, our focus has been on strengthening donor engagement, enhancing transparency, and ensuring that every supporter feels truly valued for their contribution towards palliative care at St Luke's Combined Hospices.

This commitment was reflected in a number of key initiatives and events. An intimate Donor Appreciation Tea was hosted as a heartfelt gesture to thank all donors for their unwavering support. Our 45th Birthday Celebration drew significant donor and media attention, raising R25 000 and highlighting the continued relevance of our mission. The Annual Tree of Lights once again served as a cherished moment of reflection and unity, raising an incredible R333 000, while our Nelson Mandela Day campaign not only exceeded its target but brought in over R18 000, inspiring generosity across the community. In addition, our special fundraising auction brought in R42 000, providing a further boost to our programmes.

Beyond events, we were also blessed with notable donations such as laptops for staff, medical supplies, and food parcels, all of which provided vital resources to strengthen our services.

A particularly special highlight of the year was the launch of "Lerato Learns about Hospice Care", a children's book written by our CEO, Dr Ronita Mahilall. The book was created to teach, educate and inspire young people about hospice, love, compassion, and the importance of

caring for others. It has already begun to open up important conversations in homes and classrooms. Selected proceeds from the book are generously donated by Dr Mahilall to St Luke's Combined Hospices, ensuring that her words continues to support our patients, families, and the communities we serve.



Our engagement with donors was equally strengthened through personalised communications, with tailored thank-you messages ensuring every contribution was acknowledged with sincerity. Quarterly impact reports kept major donors informed of the tangible difference their support makes, while monthly newsletters and weekly social media highlights offered continuous storytelling and visibility, connecting donors directly to the heart of our work.



DONOR RELATIONS SERVICES

Partnerships also played a key role in sustaining our programmes, with continued support from corporates in healthcare, retail, and finance, renewed grants from trusts and foundations, and the exciting development of a new partnership that will help expand access to home-based palliative care.

Despite these successes, the year was not without challenges. Economic pressures limited some donors' ability to give, and rising operational costs reminded us of the importance of diversifying our income streams and deepening engagement with our donor base.

Looking ahead to 2025–2026, our priorities include expanding the monthly giving programme through innovative fundraising initiatives, strengthening monitoring and reporting systems for donor-funded projects, and investing in improvements to our donor database to ensure greater efficiency and stewardship. A key focus will also be on new business ventures, crowdfunding, and securing additional grant funding to grow the impact and reach of St Luke's Combined Hospices.

As we reflect on the year, the Donor Relations team extends heartfelt gratitude to every individual donor, corporate, trust, and foundation whose generosity sustains the work of St Luke's Combined Hospices. Together, we honour our patients, support their families, and serve our communities with compassion.

Caring Then, Caring Now, Caring Always.



SDG 2: Zero Hunger - Supports patients facing malnutrition and ensures holistic care.

SDG 3: Good Health & Well-Being - Core to Universal Health Coverage, improves quality of life and access to essential health services

SDG 4: Quality Education - Training programmes build skills in palliative care and strengthen health systems

SDG 5: Gender Equality - Reduces gender disparities in healthcare access, especially for women.

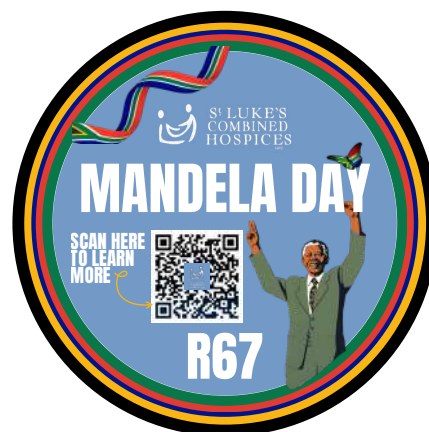
SDG 10: Reduced Inequalities - Promotes equitable access to care across all communities and income levels

SDG 17: Partnership for the Goals - Relies on global and local collaborations to expand and integrate palliative care into health systems

**CARL WASTIE
BACKS ST LUKE'S**

ST LUKE'S COMBINED
HOSPICES TURNS 45!!!

BackaBuddy®



SUPPORT SERVICES

Palliative care is a compassionate field, dedicated to improving the quality of life for patients and their families during some of their most vulnerable moments. While clinical and emotional care is the core business of St Luke's Combined Hospices, it is equally important to recognize the vital role that Operations, Maintenance, Security, and Facilities Management, or better known as Support Services, plays in supporting the organisation's ability to deliver care effectively.

Operations provides the backbone for efficiency. Streamlined administrative systems ensure that resources are allocated properly, staff are supported, and services are delivered seamlessly. From managing the fleet of vehicles, hygiene and pest control to health and safety allows the IDT to focus on what matters most, which is the care of patients.

Maintenance ensures that the physical environment remains safe, reliable, and comfortable. Maintenance ensures that equipment such as air conditioning, lifts, generators and gardens are maintained and serviced at regular intervals. Regular preventative maintenance reduces risks of breakdowns and minimizes disruptions within the organisation. A well-maintained facility reflects respect and dignity for staff, visitors and of course patients.

Security plays a critical role in creating a safe and supportive environment. Patients, visitors, and staff must feel protected at all times. Access control, surveillance systems, and trained personnel ensure that the facility remains a secure space of trust. In palliative care, where sensitivity and privacy are paramount, strong security measures preserve confidentiality and peace of mind.

Facilities management brings all these elements together. It encompasses space planning, environmental services, cleaning, and the overall physical infrastructure of the organisation. A clean, calm, and well-organized environment reduces stress and enhances the well-being of staff, visitors and patients. Facilities managers also ensure compliance with health and safety regulations, enabling the organisation to operate responsibly and sustainably.

In conclusion, while doctors, nurses, and caregivers provide direct medical and emotional care, Support Services forms the foundation that enables high-quality palliative care to thrive. By creating a safe, efficient, and supportive environment, these functions allow the organisation to deliver care with dignity, compassion, and excellence.



BUSINESS SERVICES

HUMAN RESOURCES



This year, our Human Resources initiatives have embodied the timeless spirit of care, honouring our past, nurturing our present, and preparing for a compassionate future. Under the theme Caring Then, Caring Now, Caring Tomorrow, we reflect on key milestones that have strengthened our culture and deepened our commitment to people.

Celebrating Heritage Day 2024 was a joyful celebration of our diverse backgrounds and shared values. Staff proudly wore traditional attire, shared a cultural dish, and told stories that honored the legacy of care passed down through generations. The event reminded us that our strength lies in unity and respect for one another's roots.

Staff engagement was encouraged through games, laughter, and interactive activities that fostered teamwork, strengthened relationships, and created a positive and energetic atmosphere. We welcomed 41 new team members this year through a refreshed induction programme focused on connection and purpose.

New staff were paired with mentors, introduced to our wellness initiatives, and engaged in workshops that reinforced empathy and teamwork. These inductions ensure that every new colleague feels supported and aligned with our mission from day one. We conducted organisation-wide training initiatives aimed at enhancing the capabilities of all members of the St Luke's Combined Hospices team.

The team members attended a Specialised Certificate course in Palliative Nursing to equip them with the skills needed for end-of-life care. Additional training programmes were tailored to individual role requirements that included Microsoft Office proficiency, empowering staff to communicate effectively, collaborate seamlessly, and perform their roles with greater efficiency.

From celebrating our heritage to empowering new staff and investing in future-ready care, HR continues to build a workplace rooted in empathy, inclusion, and excellence. As we move forward, we remain committed to nurturing a culture where care is not just a value, it's our legacy.

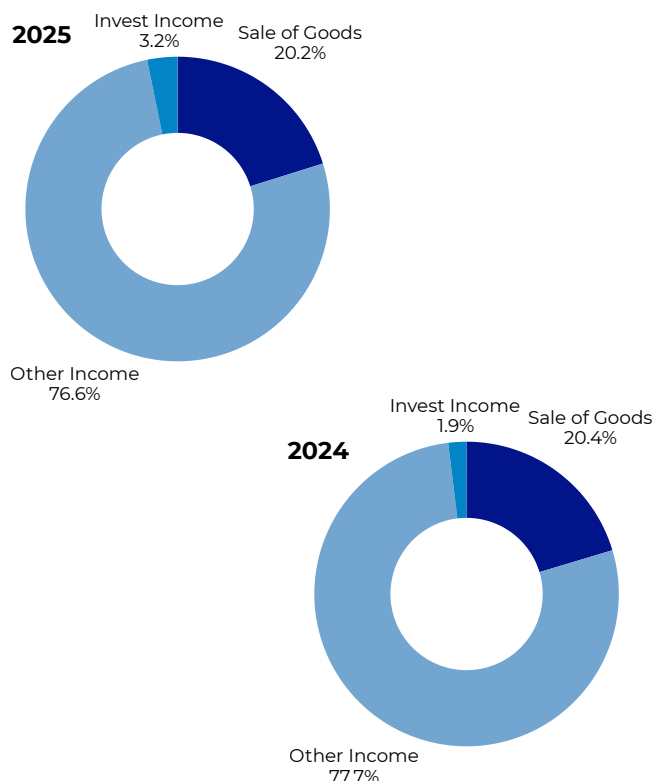


BUSINESS SERVICES

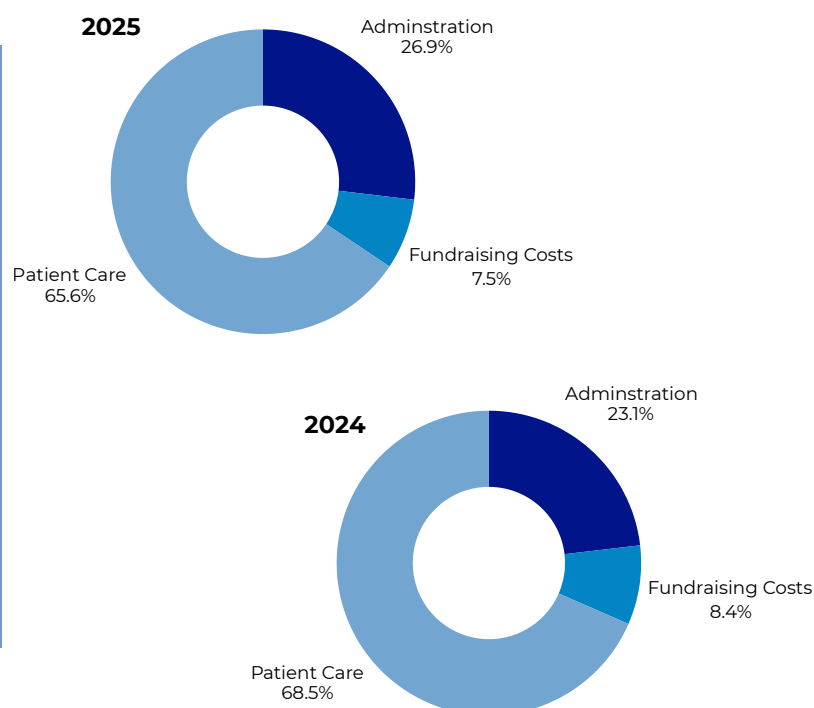
FINANCIAL GOVERNANCE

	2025	2024
ASSETS		
CASH AND CASH EQUIVALENTS	15,242,376	12,048,709
TRADE AND OTHER RECEIVABLES	1,024,584	715,513
NON-CURRENT ASSETS	10,653,602	10,302,509
CURRENT LIABILITIES	(2,115,802)	(1,836,004)
NET ASSETS	24,804,760	21,230,727
FUNDING SOURCES		
SALE OF GOODS	6,189,543	6,333,648
OTHER INCOME	23,506,709	24,177,816
BEQUESTS	4,860,672	9,495,368
GENERAL DONATIONS	2,581,105	1,678,888
TRUST DISTRIBUTIONS & DONATIONS	13,594,828	8,654,134
SUNDRY INCOME	2,470,103	4,349,426
INVESTMENT INCOME	986,215	598,382
OPERATING AND VALUE DISTRIBUTION		
ADMINISTRATION	(7,288,039)	(6,838,539)
PATIENT CARE	(17,785,787)	(20,227,168)
FUNDRAISING COSTS	(2,034,607)	(2,482,822)
SURPLUS FOR THE YEAR	R3,574,033	R1,561,767

FUNDING SOURCES



OPERATING AND VALUE DISTRIBUTION



Donations in kind (DIK) comprise goods and services received by the organisation at no cost from individuals and corporates/businesses. DIK materially reduce operating expenditure that would otherwise have been incurred.

The support received strengthens the organisation's ability to allocate funds directly to service delivery.

Management sincerely thanks all donors for the vital role these contributions play in sustaining our work.

PALLIATIVE CARE SERVICES

COMMUNITY DAY HOSPICES

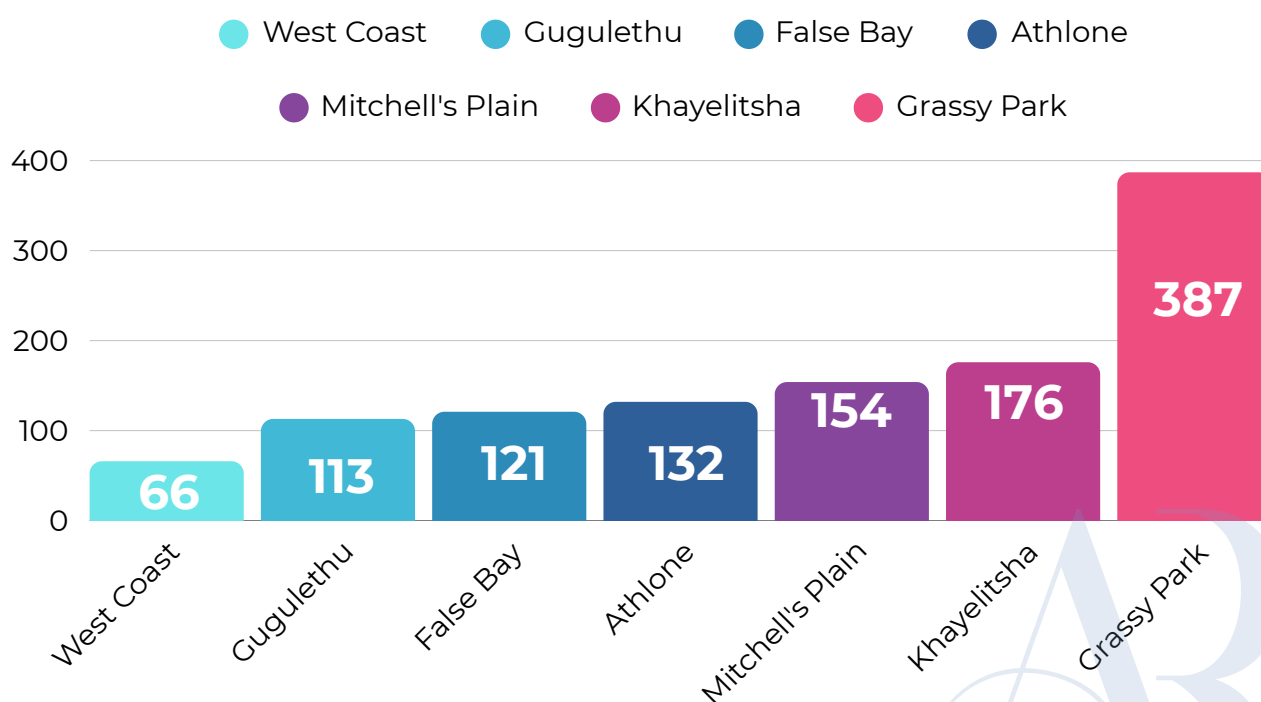
This forms part of our community outreach and out-patient services offered by the Interdisciplinary Team (IDT). It functions as a social group work-based model of intervention. The service is available to those patients being cared for at home with the Day Hospice Programme as an extension of our community-based service. There are 8 Out Patient Community Day Hospice sites located in Athlone, False Bay, Kenilworth, Grassy Park, Gugulethu, Khayelitsha, Mitchells Plain and West Coast.

The Day Hospice Programme is a collaborative service between the IDT and the community hospice volunteers where trained volunteers and the commitment and compassion of both staff and volunteers are priority. The day hospice is often a place where the patients have access to the IDT as well as respite care for the family and the patient. It is an opportunity for patients to experience belonging, socialisation, stimulation, debriefing and fun. The sessions at day hospice are not just creative outlets but forms of expression that allow patients to channel their emotions. This is accomplished through painting, playing games, even simple hands-on tasks that allows patients to find ways to reclaim a sense of self, to create something tangible during an experience that comes with its own fears especially that of dying. Ultimately, the day hospice sessions offer a haven that combines compassion, creativity, and celebration. It's a place where patients are not defined by their illness but by their humanity, their lives, their stories, and their legacies. The day hospice creates an environment that nurtures the soul and the body, honouring the person in their entirety.

Beneficiaries	African	White	Indian	Coloured	other	Total
Male	706	594	14	1589	0	2903
Percentage	11%	9%	0%	25%	0%	45%
Female	862	726	17	1942	0	3547
Percentage	13%	11%	1%	30%	0%	55%
TOTAL NUMBERS	1568	1320	31	3531	0	6450
TOTAL PERCENTAGE	24%	20%	1%	55%	0%	100%

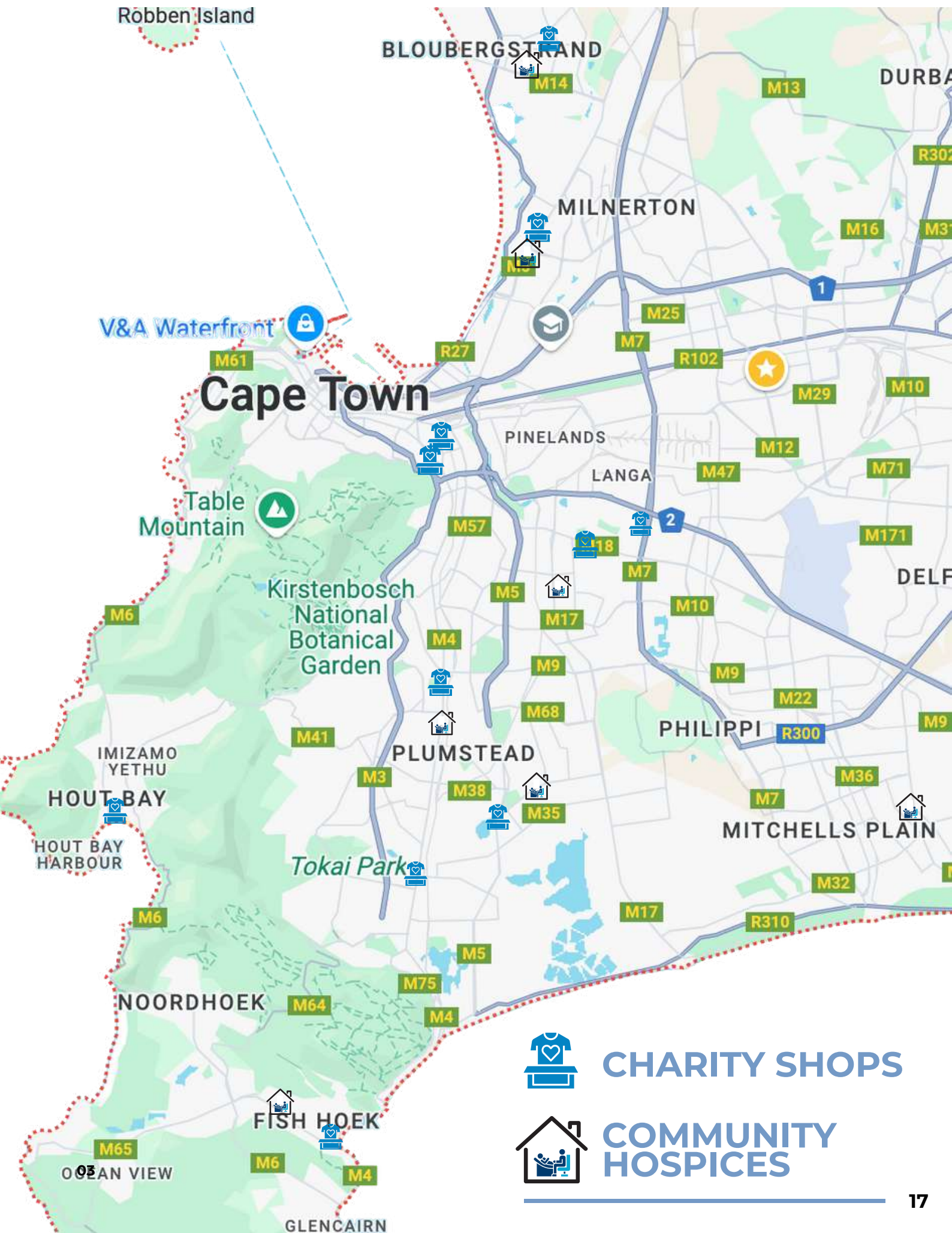
*F24/25

HOW MANY PATIENTS REACHED AT COMMUNITYDAY HOSPICES



TOTAL NUMBER OF HOME VISITS FOR THE PERIOD UNDER REVIEW: 6020 HOME VISITS

SERVICE LOCATIONS



CHARITY SHOPS



COMMUNITY
HOSPICES

BUSINESS SERVICES

RETAIL & FINANCE

In our 2025 financial year, the Retail division proudly raised over R4.8 million in sales, operating through our current seven shops managed from Kenilworth. Two of these shops—Observatory and Vangate—were newly opened during the past year, strengthening our reach and impact within the community. Looking ahead, we are excited to expand further, with plans to open two additional shops in the 2026 financial year, which will bring our total retail outlets to nine. This growth not only represents financial progress but also an increased ability to support and sustain the vital work we do.

We extend our heartfelt gratitude to all our sponsors, donors, volunteers, individuals, and businesses who have walked this journey with us. Your generosity and commitment make it possible for us to continue providing holistic Palliative Care services, supporting patients with life-threatening illnesses and offering comfort to their families during the most difficult times.

A special note of appreciation goes to our largest contributors, The Foschini Group and Truworths, whose combined donations in kind exceeded R3 million. Their unwavering support has been instrumental in strengthening our services and amplifying our impact.

SHOP	CELL / WHATSAPP	EMAIL	ADDRESS
Distribution Centre	079 173 2005	retail2@stlukes.co.za	234 Main Rd, Wynberg, Cape Town
Wynberg	066 472 2617	wynbergshop@stlukes.co.za	234 Main Rd, Wynberg, Cape Town
Grassy Park	066 472 2358	grassyparkshop@stlukes.co.za	Victoria Mall, Victoria Rd, Grassy Park, Cape Town
Tokai	060 998 5336	tokaishop@stlukes.co.za	Cnr Tokai & Vans Rd, Tokai, Cape Town
Hout Bay	060 998 5327	houtbayshop@stlukes.co.za	Shop 3, Cnr Victoria & Earl St, Hout Bay, Cape Town
Salt River	060 998 5317	saltrivershop@stlukes.co.za	37 Durham Ave, Salt River, Cape Town
Observatory	064 966 8679	observatoryshop@stlukes.co.za	321 A Main Rd, Observatory, Cape Town
Vangate	082 547 3676	vangateshop@stlukes.co.za	Shop R6, Vangate Mall, Jakes Gerwel Drive, Athlone



RETAIL TEAM



FINANCE TEAM



Reg No. : 1998/008839/08

NPO No. : 007-350

PBO No. : 130004500

BBBEE LEVEL 1

ST LUKE'S COMBINED HOSPICES

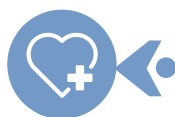
"...WHILE THERE MAY BE A LIMIT TO CURE THERE IS NO LIMIT TO CARE..."

★ **FOUNDED** ★
1980

For 45 years St Luke's Combined Hospices has been a beacon of hope caring for people with life-limiting illnesses & supporting their families

SIGNATURE event

During our **Tree of Lights** event, we illuminate our majestic Norfolk Pine Tree in honour of those who hold a special place in our hearts, celebrating life and offering a moving tribute to the loved ones we have lost but never forgotten.



PATIENT CARE

- Patients cared for daily: **650-700**
- **Over 13 000 patient-interactions**
- Community visits & day-hospice services
- **Protecting & Caring for the Vulnerable**



CARE MODEL - INTERDISCIPLINARY TEAM APPROACH

- Specialist care by a medical doctor, registered nurses, social workers, spiritual & bereavement counsellors and volunteers
- Holistic services to patients and their families
- Full assessments and individualised care plans
- **Addresses total pain** (medical, psycho-social, spiritual & bereavement)



VOLUNTEER FRIENDLY

- Providing general **Admin Support**
- Assisting at a **Charity Shop**
- Joining a **Community Day Hospice** programme
- Helping at **Events** and **Fundraising Initiatives**



**WE OFFER
CLINICAL &
NON-CLINICAL
PALLIATIVE
CARE TRAINING**



St Luke's Combined Hospice has **11 Charity Shops** servicing the greater Cape Town metropolitan area

We sell quality pre-loved items like **furniture, household goods, clothing, bric-a-brac, toys, and books.**

SCAN HERE



TO LEARN MORE

OUR APPROACH TO PALLIATIVE CARE

The **Interdisciplinary Palliative Care Approach** involves specialised medical care, psycho-social, spiritual and bereavement care to the patients and their families. These services are provided in the comfort of their homes and communities **at no cost.**

The focus is on the **reduction of total pain** to improve the quality of life for both the patients and their families.

BANKING DETAILS

Acc name: St Luke's Combined Hospices
Bank: Nedbank
Branch N.o: 123209
Account N.o: 1051886309
Swift N.o: NEDSZAJJ

SCAN HERE



TO DONATE

 **FOLLOW US!**
www.stlukeshospice.co.za
021 797 5335



AR Thank You

TO OUR PARTNERS, SPONSORS & DONORS

We extend our heartfelt thanks to all our donors, sponsors, and funders for the generosity and support that make our work possible. We are equally grateful to every individual and organisation who contributed, even if not mentioned by name, as every gift — big or small — helps us bring comfort, dignity, and hope to the families we serve.



BEQUESTS:

Estate Late N Pappadopoulos
Estate Late EM Gouws
Estate Late Patrick Donald Vos
Estate Late CJ Louw
Estate Late CV Forbes

Estate Late JE Clark
Estate Late Adrienne Juliette Folb
Estate Late NC Opperman
Estate Late FI Kruger
Estate Late BJ Turn

Estate Late De Nicke
Estate Late PJ Wilson
Estate Late JP Evans
Estate Late WEM Whitehead
Estate Late Alie Katherine Fisher

Estate Late H Thompson
Estate Late CM Nel
Estate Late P Duckworth
Estate Late Z Rutenberg
Estate Late JE Woods

CSI:

The Cellars Hohenort
Cliffe Dekker Hofmeyr
African Cellar Supplies (Pty) Ltd
Azanian Fishing (Pty) Ltd
Investec Wealth & Investment International
Shuter and Shooter Publishers

Columbit (Pty) Ltd
Citadel Philanthropy Foundation Trust
Roeland Street Fire Brigade
Grandslots Corporate Social Investment
Hollywood Foundation
Illumination Foundation

TRUSTS:

57 TRUSTS

RECENT ADDITIONS & COMING SOON

Tree of LIGHTS 2025

STLUKESHOSPICE.CO.ZA

AUCTION IS LIVE ON OUR WEBSITE!

ST LUKE'S COMBINED HOSPICES' AUCTION IS LIVE!

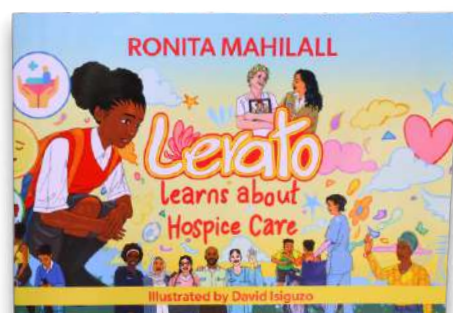
NEW WEBSITE

www.stlukeshospice.co.za



NEW STORES

VANGATE AND OBSERVATORY!



Reg No. : 1998/008839/08
NPO No. : 007-350/9399
PBO No. : 130004500
021 797 5335
donors@stlukes.co.za



ST LUKE'S COMBINED HOSPICES

NPC

Acc name: St Luke's Combined Hospices
Bank: Nedbank
Branch N.o: 123209
Account N.o: 1051886309
Swift N.o: NEDSZAJJ



FOLLOW US!

www.stlukeshospice.co.za

SCAN HERE



TO LEARN MORE